

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 7  
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

<b>Type of Meeting:</b>	<b>SA 7 QIC</b>	<b>Date:</b>	<b>July 21, 2015</b>
<b>Place:</b>	<b>Gus Velasco Neighborhood Center</b> 9255 S. Pioneer Blvd. Santa Fe Springs, California 90670	<b>Start Time:</b>	<b>2:00 PM</b>
<b>Chairpersons:</b>	<b>Antonio Banuelos</b> <b>Caesar Moreno</b> <b>Kari Thompson</b>	<b>End Time:</b>	<b>4:00 PM</b>
<b>Members Present:</b>	Cassandra Peterson, Steven Binns, Karalee Bechtol, Mike Ford, Gwen Lo, Jennifer Garcia, Alma Bretado, Nahara Martinez, Kaly Kasarabada, John Medina, Lisa Leon, George Alves, Misty Aronoff, Melanie Cain, Michael Olsen, Marishia Phillips, Marietta Watson, Jennifer Phan, Joseph Chavez, R.Herrera, Beth Powers, Robin Washington, Yhchai Tse, Stephanie Platt, Dina Delgado, Jennifer Mitzner, Cara Jenson, Lynn Zimmerman, Jennifer Christy, Adrine Bazikyan, Regina Esparza, Laura Solis, Sandy Aldrete, Tonia Jones, Alex Ballan, Ana Suarez, Kari Thompson, Caesar Moreno, Antonio Banuelos		
<b>Agenda Item &amp; Presenter</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b>	<b>Person Responsible</b>
<b>Welcome &amp; Introductions</b>	Meeting was called to order at 2:00pm	Review of order of meeting, QI vs. QA – will have QA questions/answers at end of meeting instead of beginning	Caesar Moreno
<b>Review &amp; Approval of Minutes</b>	Minutes from June meeting reviewed, approved with corrections of members present	Approved by Tonia Jones and second by Beth Powers	Kari Thompson

<b>Cultural Competency</b>	<p>Cultural Competency Presentation on CCC and the goals to increase cultural awareness, sensitivity and responsiveness in LA County Reviewed Federal and State Guidelines, Membership Functions/Roles</p> <p>2015 Workgroup Project: Reducing Disparities Committee meets 2<sup>nd</sup> Wed.of Month, all invited to attend, 1:30-3:30 pm 550 Vermont 3<sup>rd</sup> Floor</p>	<b>Powerpoint Handout</b>	<p>Sandra Chang-Ptasinski</p>
<b>Quality Improvement Updates</b>	<p>Introduction of Antonio Banuelos Supervisor at Roybal, new QI Co-Chair to represent the department. Lupe out for undetermined time.</p> <p>Introduction of George Alves and new program from SB82 Grant from State on Homeless Outreach. 44,000 homeless in LA with 1/3<sup>rd</sup> of the homeless mentally ill - 100% field based with Social Workers, Housing Specialist, and Rehab Workers. Receives referrals from PMRT, Churches, Community Centers, Schools – working with shelters, reaching out to homeless. Contact information for George – 213-276-5358</p> <p>Updates from Dept. QIC – Review of 4.17 Parameters for the Determination of Insufficient Client Engagement of Adults @ Risk for Suicide</p> <p>Review of Policy 602.01 – Bilingual Bonus</p> <p>Review of TAR Requirements – DMH wanted to monitor and wanted feedback from providers</p> <p>Meaningful Use – Whats required in IBHIS, need vitals, weight/height/blood pressure</p>	<p><b>George was asked to return with brochures/information at the next QIC</b></p> <p><b>Handout of Parameter 4.17</b> <b>Handout of Policy 602.01</b></p> <p><b>None at this time</b></p>	<p>Ana Suarez</p> <p>Caesar Moreno</p> <p>Antonio Banuelos</p>

<b>QI Updates Continued</b>	<p>Spirituality and Mental Health Training – To obtain knowledge and skills of integrating spirituality into their clients mental health recovery and wellness plans</p> <p>Commercial Sexual Exploitation of Children – discussion of using EBP's to collect pre &amp; post data</p> <p>MHSIP Data from May 2015 – information available, should be available by provider</p> <p>Change of Provider Report – report due and providers will be sent an email if they are missing any months on the report</p> <p>Test Calls – SA7 will participate in Test Calls beginning August – purpose is to test the MHP's 24/7 ACCESS Line on availability, knowledge and helpfulness, recording the call on the log, response capability in a non-English language and information on how to use the beneficiary problem resolution and fair hearings process</p>	<p><b>Letecia to come and show what is offered</b></p> <p><b>Handout of CSEC Fact Sheet</b></p> <p><b>Still waiting for November data, sent to State, more information to come</b></p> <p><b>Volunteers will conduct calls accordingly: 5 Calls in English Day Time – 2 After Hours -3</b></p> <p><b>5 Calls in Spanish Day Time – 3 After Hours – 2</b></p>	<p>Caesar Moreno</p> <p>Antonio Banuelos</p> <p>Kari Thompson</p>
<b>QA</b>	<p>QA Bulletin 15-06 – reviewed topic of ICD10 and DSMV – discussion regarding what DMH is doing to prepare and Contract providers finding their own trainings to prepare – reviewed crosswalk</p> <p>QA Bulletin 15-05 – reviewed bulletin regarding Multiple Practitioners Providing Single Service</p>	<p><b>Bulletin 15-06 Handout</b></p> <p><b>Draft DSMV to ICD10 Crosswalk Handout</b></p> <p><b>Bulletin 15-05 Handout</b></p>	<p>Kari Thompson</p>

<b>QA Continued</b>	MHSA – Workforce Education Training Plan	<b>Handout of FAQs</b>	Kari Thompson
	CBO Bulletin – Countywide Maximum Allowances revised to show board increased rate for Specialty Mental Health Services delivered by DMH and Contractors	<b>CBO Dispatch Bulletin Handout</b>	
	Risk Evaluation Tool – reviewed risk evaluation tool	<b>Handout of Risk Evaluation</b>	Caesar Moreno
	Upcoming Trainings – Engaging Families of Adult Consumers Through Family Psychoeducation August 10 & October 26	<b>Training Information Handout</b>	Antonio Banuelos
<b>Adjournment</b>	Meeting was adjourned at 4 pm	<b>Next meeting: August 18</b>	Kari Thompson

Respectfully Submitted,

Antonio Banuelos & Caesar Moreno & Kari Thompson  
 QIC Co-Chair      QIC Co-Chair      QIC Co-Chair